

Kiowa District Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Kiowa District Healthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Kiowa District Healthcare provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats, and other formats).
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Kiowa District Healthcare provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact Kiowa District Healthcare's Compliance Coordinator at (620) 825-4131.

If you believe that Kiowa District Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

**Janell Goodno, Section 1557 Compliance Coordinator**

PO Box 184 Kiowa, KS 67070-0184

620-825-4131 Ext 1001

[jgoodno.cfo@k-d-h.com](mailto:jgoodno.cfo@k-d-h.com)

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Janell Goodno, Section 1557 Compliance Coordinator, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

**U.S. Department of Health and Human Services**

200 Independence Avenue SW Room 509F, HHH Building

Washington, DC 20201

1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>